

Contacts

Benefit	Provider/Program	Phone	Website
Benefit Assistance			
Claims Advocacy	Alliant Advocacy	800-489-1390 (5 am - 5 pm PT)	benefitsupport@alliant.com
Enrollment	OneSource Virtual	844-462-2236	niagarabenefits@onesourcevirtual.com
Benefit Counselor	ALEX	N/A	myalex.com/niagarabotting/home
Health			
Medical	Cigna	800-244-6224	my.cigna.com
Prescription	Prime Therapeutics	855-371-9782	primetherapeutics.com/member
Mental Well Being	Lyra	877-782-4724	niagara.lyrahealth.com
Telemedicine	Teladoc	855-835-2362	teladoc.com
Dental	Delta Dental	800-422-4234	deltadentalins.com
Vision	VSP Vision Care	800-877-7195	vsp.com
Wellness Program	Sharecare	855-201-7533	niagara.sharecare.com
Family Building Benefits			
Fertility/Adoption/ Surrogacy	Progyny	855-369-3336	member.progyny.com
MilkStork	MilkStork	510-356-0221	milkstork.com/niagarabotting
Financial			
HSA & FSA	Fidelity	866-402-7610	401k.com
Life and AD&D	Unum	800-445-0402	unum.com
401(k)	Fidelity	800-835-5097	401k.com
College Savings	Fidelity	877-208-0098	advisor.fidelity.com
Tuition Assistance	Workforce Edge	N/A	niagarawater.workforceedge.com
Work/Life Benefits			
Accident Plan	Unum	800-635-5597	unum.com
Critical Illness	Chubb	833-542-2013	esis-spherical.force.com/eep/cveep__Login
Legal	LegalShield	714-904-6501	shieldbenefits.com/niagara
Pet Discounts	PETplus	800-891-2565	petassure.petplus.com
	Pet Assure	888-789-7387	petassure.com
Discounts	Working Advantage	800-565-3712	workingadvantage.com
Leaves of Absence			
STD, LTD	Unum	866-679-3054	unum.com
Leave of Absence	Unum	866-679-3054	niagarawater.leaveologic.com